

38 Revised

**AMENDMENT TO THE AMENDMENT IN THE
NATURE OF A SUBSTITUTE TO H.R. 2830
OFFERED BY MS. JACKSON-LEE OF TEXAS**

At the end of title VII add the following new section:

1 **SEC. __. ASSESSMENT OF TRANSPORTATION SECURITY**

2 **CARD ENROLLMENT SITES.**

3 (a) **IN GENERAL.**—Not later than 30 days after the
4 date of the enactment of this Act, the Secretary of Home-
5 land Security shall prepare an assessment of the enroll-
6 ment sites for transportation security cards issued under
7 section 70105 of title 46, United States Code, including—

8 (1) the feasibility of keeping those enrollment
9 sites open 24 hours per day, and 7 days per week,
10 in order to better handle the large number of appli-
11 cations for such cards;

12 (2) the feasibility of keeping those enrollment
13 sites open after September 25, 2008;

14 (3) the quality of customer service, including
15 the periods of time individuals are kept on hold on
16 the telephone, whether appointments are kept, and
17 processing times for applications.

18 (b) **TIMELINES AND BENCHMARKS.**—The Secretary
19 shall develop timelines and benchmarks for implementing

1 the findings of the assessment as the Secretary deems nec-
2 essary.